

## **Managing young generation:** **How to make your staff engage at workplace**

### Introduction

By statistics, an engaging staff would enhance your productivity, profit and lower your cost. While we are having a new generation of workforce, how can we turn our young team into a powerful workforce? Nowadays, one of the biggest challenges for managers is supporting the young team players to engage into their work and motivate them. In this workshop, we can share some practical skills to not just manage your team but also inspire them to unleash their potential.

### Objectives

- ✓ Bridge the gap between new and experienced groups
- ✓ Support the young and energetic team to unleash their potential
- ✓ Enhance staff engagement level for better outcomes
- ✓ Improve the communication patterns for different generations

### Outcomes

- 👉 Increase in mutual understand among different generation
- 👉 Better communication
- 👉 Higher engagement level for motivating
- 👉 Getting the right newcomers for building constructive corporate culture

### Outlines

- ✧ Understand the generation differences: How do they think?
- ✧ Engagement vs Motivation
- ✧ Why engagement is so importance
- ✧ How to select the right newcomers to join the team for better corporate culture
- ✧ VAK: How to communicate with the young generation effectively?
- ✧ Logical Level: Support the team to identify themselves for better outcomes
- ✧ Applying the principles of improvisation on managing young generation
- ✧ How to unleash the creativity of the youngster with improvisation

Methodology

Interactive Exercise	50%
Ideas sharing	15%
Group Discussion	25%
Case Studies	10%

Duration

2 Days

Target Audience

Managers/Leaders

Ideal Group Size

16-25

Language

Cantonese/English/Mandarin

Trainer

**Gloria Leung**

- BBA (Hons) – majoring in Human Resources Management
- Postgraduate Certificate Psychology (University of Hong Kong)
- Certified NLP Trainer (NLP University)
- Associated Certified Meta Coach (ISNS)
- Accredited Harrison Assessment Interpreter
- Certified Hypnotherapist (ABH & IMDHA)
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